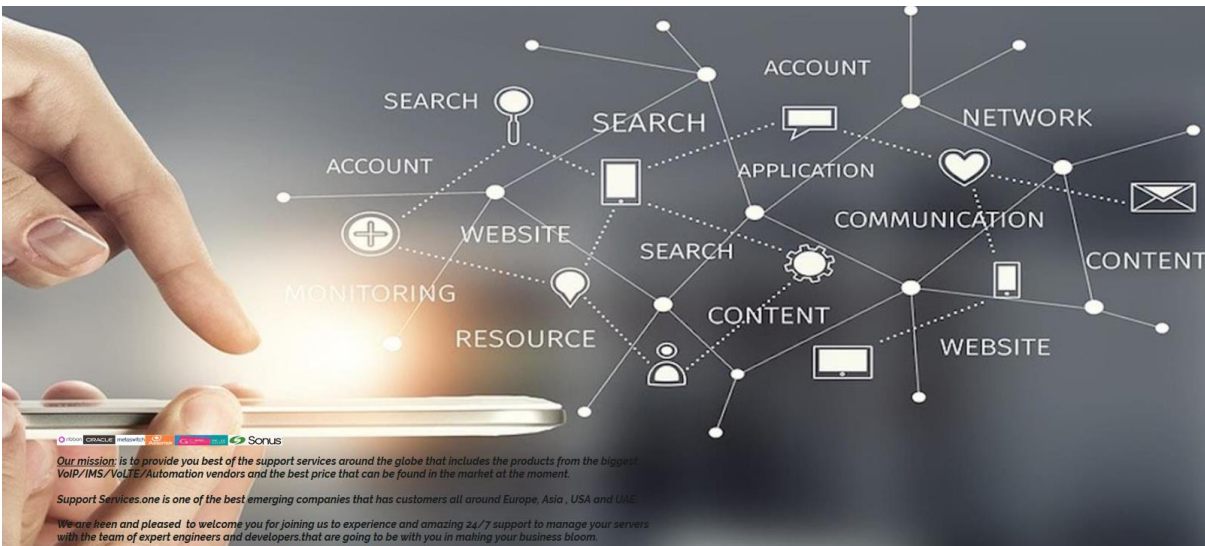


<https://www.supportservices.one>



# SUPPORT-SERVICES-ONE

Ribbon Products Support

Support-Services-One is able to provide support for Ribbon products such as SBC, PSX, EMS, GENBAND SBC, RSM systems along with the upgrades/installation/Migration work and our team is available 24/7 to help you with any of the tasks that you have in hand.

## SONUS PRODUCTS:

### Session Border Controllers

SBC 1000-2000 Articles  
SBC 1000-2000 Reference Materials  
SBC 5000-7000-SWe-Cloud Series Articles  
Technical Support Guides for SBC 5000-7000-SWe-Cloud

### Trunking Solutions

GSX 4000 Series Articles  
GSX 9000 Series Articles  
SGX 4000 Signaling Gateway Articles

### Network Management

Insight EMS Articles  
NetScore VoIP Analytics

### Policy Solutions

PSX Articles  
PSX Troubleshooting

## GENBAND PRODUCTS:

Following Versions of SW are supported on GENBAND bare metal and Q20-VM Platforms (SBC/RSM):

- 5.x.x.x
- 7.1.x.x
- 8.1.x.x
- 8.3.x.x
- 9.1.x.x
- 9.3.x.x – Latest Builds

To schedule a meeting and to discuss your requirements please feel free to contact our commercial teams at (24/7):

Email/Skype (Commercial team): [commercial.support@supportservices.one](mailto:commercial.support@supportservices.one)